Unapproved draft

OhioLINK 2.0 ERM Task Force Meeting

June 14, 2010

Present: Susan Banoun (UC), Emily Hicks (UD), Anita Cook (OhioLINK), Kay Downey (Kent), Sharon Hackett (Kent), Joe Payne (OSU-Health Sciences), Kristine Kinzer (Ohio Wesleyan), Frank Bove (U of Akron), Barbara Dunham (OSU), Amy Frye (BGSU)

Brief introductions were conducted.

1. Minutes from May 10, 2010 meeting were approved with correction of EGL-IUG date (October 15, 2010)
2. Announcements:
   ACTION: Sharon Hackett and Amy Frye will be added as committee members.

   Members who presented at the recent NASIG conference briefly discussed their sessions. Susan Banoun discussed her survey about the impact of ERMs on Tech Services which was the basis of a panel discussion; Amy Frye presented on usability studies of ERM public pages at Bowling Green and at ARL libraries; she is planning some changes based on the feedback. One issue is that students don't think databases are in "catalog."

   Akron is also looking at usability—Google search appliance searching web content management system; discussion about content management systems; Akron library was at the table to pick CMS for the university—very rare. Other discussion topics included mobile technologies for libraries; III's "AirPac" doesn't work off INN-Reach.

   "Ohio Five" libraries has a new committee for electronic resources.

3. Updates and discussion of various tasks/assignments
   Survey--Susan brought a list of questions to serve as basis for discussion. (See 6. Below)

   Bibliography is in the works.
   A glossary is being investigated by Kay. Discussion ensued. ACTION: Akron has data dictionary for III that Frank will share. Kay, Sharon and Frank will continue to work on basic glossary. Start with basics—ERM is…

   Anita--we will have OhioLINK web page under the OhioLINK 2.0 umbrella soon.

4. Discussion of showcase proposal
   What are the commonalities and differences of what we're doing with ERMs? We also want to include the perspective of what you do when you don't have an ERM.

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OhioLINK DMS committee is interested in a showcase in the fall.
ACTION: Amy will talk to someone on Users about possible ERM showcase.
ACTION: Emily will talk to Fred Jenkins at CIRM (Dec preferred).
ACTION: Frank will submit a proposal for EGL-IUG in Akron (October 15, 2010). Frank, Susan, Amy, Emily agreed to participate.
[Post Meeting Update: There will be no showcase at ALAO because it would cost $200 for a vendor table]

5. A brief discussion of the documents forwarded Kay Downey and Sharon Hackett from KSU ensued.
    Discussion of ASU (Arizona) task force report
    Give Coverage load/MARC record loading docs to Jan for review
    List of III libraries with ERM

6. Discussion of survey questions
    Plan is to keep the survey as short as possible (10 questions was suggested but may be unrealistic) and to ask for one response per OhioLINK library. Survey will probably be sent to director/dean with instructions to forward to appropriate person if not them. The list of possible questions will be sent to members for comment via a separate email. The goal is to approve the final list of survey questions at the July task force meeting. Survey drop date will be August 1st with responses due back end of August.

7. Future agenda items: workflow, licensing issues, Should we endorse SERU (shared electronic resources understanding) and recommend to OhioLINK libraries?

    Related discussion: ERM is example of "blended" library because it involves all aspects of library; complicated; struggles between theory vs practice; there seems to be constant problem-solving.

    FYI—UC has PURL script to grab information from MARC record to create resource record.

    Akron has two different workflow tracks—trial/preview or purchased. Frank is working on documenting workflow which he is willing to share. Kent State also has a workflow document that they will share.

Notes by E. Hicks

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