

OhioLINK updated Electronic Book Center e-book platform launch FAQ

Date: December 7, 2020

We're happy to announce that on December 30 all OhioLINK members will use the updated Electronic Book Center (EBC) platform. All collections from the legacy EBC will be available in the new platform, with the addition of new content from Wiley e-books, and for OhioLINK Electronic Journal Center (EJC) subscribers, Springer Protocols.

The new platform offers students a more modern and intuitive user experience, with navigation and features that will be familiar from their interactions with consumer-facing technology. The user interface works with all kinds of devices. In addition to offering simpler navigation, browsing, and searching, users who create an account can save favorites, add notes and bookmarks, make lists, and sync preferences across devices.

We hope everyone will be pleased with this change to the EBC. You can find this [FAQ on OStaff](#), and it will be updated as needed.

What actions does my library need to take?

[EZproxy stanza changes](#)

[Link resolver knowledgebase changes](#)

Why a new platform?

In 2017, OhioLINK issued an RFP to replace the legacy OhioLINK Electronic Book Center with a visually attractive, easy to navigate, mobile-device compatible, online platform for scholarly e-books. The contract was awarded to [BiblioBoard](#). Work began on the new platform in January 2018 with the format migration and loading of the Chadwyck-Healey [Libraries Connect Ohio \(LCO\)](#) content.

In addition to adding user friendly features, the move to a new platform improves OhioLINK's ability to manage our shared e-book content. OhioLINK will load and manage only e-books that it has purchased, and all e-books will be in sync with OhioLINK's Central Catalog and the publishers' sites. This new workflow allows us to avoid the "sent in error" content that occurred in the legacy EBC. BiblioBoard will regularly update its technological infrastructure and user interface. This is a big step forward.

What e-books will be launched on the platform?

All collections that were available on the legacy EBC will be available in the new EBC on the launch date. In addition, new content from Wiley e-books and Springer Protocols (for EJC subscribers only) will be available on the new EBC. See below for details.

Publisher/Collection	Status at Launch	User Group	Notes
American Psychological Association (APA)	Not available on the new platform at launch	EJC participants only	We expect to have this content loaded to the new platform in CY2021.
Chadwyck-Healey American and English Literature	All e-books have been migrated and will be available	LCO content; available to INFOhio, OPLIN, and OhioLINK users	
Institute of Physics (IOP)	Not available on the new platform at launch	EJC participants only	We expect to have this content loaded to the new platform in CY2021.
Oxford Scholarship Online	All delivered content will be available	All OhioLINK members	
Oxford University Press Scholarship Online (UPSO)	Not available on the new platform at launch	All OhioLINK members	We expect to have this content loaded to the new platform in CY2021.
Reference (Sage, ABC-CLIO, Gale, Oxford Reference)*	30 Gale titles will be available*	All OhioLINK members	
Springer	All delivered content will be available	All OhioLINK members	
Springer Protocols	All delivered content will be available	EJC participants only	Catalog records will be available in January 2021
Wiley	All delivered content will be available	All OhioLINK members	

*See [OStaff](#) for details about migrated reference e-books.

Will the URL of the EBC change?

During the soft-launch period, the beta EBC was available at <https://betaebooks.ohiolink.edu> while the legacy EBC was still available at <https://ebooks.ohiolink.edu>. On December 30, 2020 ebooks.ohiolink.edu will route to the new platform. OhioLINK will maintain a redirect from betaebooks.ohiolink.edu to ebooks.ohiolink.edu until January 12, 2021.

Will RAVE URLs continue to work?

RAVE URLs for e-books that were in the legacy EBC will not change. The legacy syntax is <http://rave.ohiolink.edu/ebooks/ebc/ISBNNUMBER>. Going forward, RAVes for e-books loaded to the new platform (including all Wiley and all Springer Protocols) will have a slightly different syntax.

RAVEs for e-books that have *only* been loaded to the new platform will be:
<http://rave.ohiolink.edu/ebooks/ebc2/ISBNNUMBER>.

Is the new platform mobile-friendly?

Yes, the new platform is designed with HTML5 responsive design and works well on all devices.

Who do we contact for support?

You can continue to send support issues to support@ohiolink.edu. Support requested from within the platform will be routed to the Bibliolabs support team. Both teams will triage support issues to make sure they are routed correctly. Generally speaking, content related issues will be routed to OhioLINK and technical issues to BiblioBoard. Authentication troubleshooting will be shared by both support teams, depending on the nature of the problem.

What formats are the e-books in?

Most of the e-books are full-book PDFs and 'chapterized' PDF files. The American and English Literature Collection (Chadwyck-Healey) e-books use the e-pub format. E-pub users on Android and PCs may need to download an app in order to download and read e-pubs.

Can users do full-text searching in the new platform?

Yes. Full-text searching will be limited to searches within the PDF or e-pub that is being viewed. Full-text searching capabilities within a book and across all e-books will be implemented in a later release.

Will there be training?

The recording of the July 31, 2020 OhioLINK training session with Judy Cobb, Theda Schwing and Jessica Dugan, COO of BiblioBoard is available to view on [OStaff](#)

What are curations, modules, and categories?

The new platform uses the terms curations, modules, and categories to refer to different ways of grouping e-books. To help you understand what these are, we've included explanations below.

Curations are groups of curated content, often based on a particular subject or author. While OhioLINK's new EBC does not use curations, you will see the term in the user interface.

Modules are, in most cases, all of the e-books from a publisher (what we usually refer to as a collection). The American and English History Collection (Chadwyck-Healey) has been broken into several modules such as "English Poetry 600-1900 and "Shakespeare," in order to provide a better browsing experience for public and K-12 libraries.

Categories are groups of e-books related to a particular topic. E-books are placed into categories automatically based on publisher-provided metadata. If a publisher has not provided appropriate metadata and a category cannot be determined for a particular e-book, that e-book will not be included in a category. However, it will be discoverable by using the search feature or by browsing a module.

Do we need a new EZproxy stanza?

Your EZproxy must be set up to use HTTPS over HTTP.

You should have added a new EZproxy stanza for access to the betaebooks.ohiolink.edu site.

To ensure uninterrupted access via EZproxy, we recommend that you update that stanza **before December 30, 2020** to the following:

```
# BiblioBoard Configuration
# Requires EZproxy v5.2 or greater (Aug 2009)
HTTPHeader X-Biblio-*
HTTPHeader X-Auth-Token
HTTPHeader X-Total-Count
HTTPHeader Origin
HTTPHeader Access-Control-*
HTTPMethod PATCH
HTTPMethod PUT
HTTPMethod DELETE
HTTPMethod OPTIONS
Option HttpsHyphens
Title Electronic Book Center (Last updated 2020-12-03)
URL https://ebooks.ohiolink.edu
DJ ebooks.ohiolink.edu
DJ https://betaebooks.ohiolink.edu
DJ betaebooks.ohiolink.edu
```

Since the betaebook.ohiolink.edu URL will no longer be supported after January 12, 2021, please change the stanza again **on or after January 12, 2021** to the following:

```
# BiblioBoard Configuration
# Requires EZproxy v5.2 or greater (Aug 2009) HTTPHeader X-Biblio-*
HTTPHeader X-Auth-Token
HTTPHeader X-Total-Count
HTTPHeader Origin
HTTPHeader Access-Control-*
HTTPMethod PATCH
HTTPMethod PUT
HTTPMethod DELETE
HTTPMethod OPTIONS
Option HttpsHyphens
Title Electronic Book Center (Last updated 2021-01-12)
URL https://ebooks.ohiolink.edu
DJ ebooks.ohiolink.edu
```

How will users authenticate?

On- and off-campus authentication is in place for the new platform. On-campus users will be IP-authenticated, while off-campus users will be asked to authenticate using their existing OhioLINK off-campus authentication method. Please continue your usual practice for IP updates by notifying us at support@ohiolink.edu.

Do users have to set up a BiblioBoard account?

Users are not required to set up a BiblioBoard account to use the platform and read the e-books. However, having a user account does offer the ability to save favorites, create bookmarks, add notes, and sync preferences across devices. An email address is not required to create an account.

If an account is created using an email address, the following message will be sent to that email address:

Hello,

Thanks for signing up for an account with the OhioLINK E-Book Center by BiblioBoard.

Your username for this account is: [username here]

Your BiblioBoard account lets you save favorites, create bookmarks, add notes, and sync your preferences across devices.

In order to verify your email address, please click [here](#), or copy/paste the URL below into your browser:

[https://library.biblioboard.com/verify-email/?accessKey=\[moreURL here\]](https://library.biblioboard.com/verify-email/?accessKey=[moreURL here])

Best,

The OhioLINK and BiblioBoard Teams

p.s. All OhioLINK users can use the OhioLINK E-Book Center by BiblioBoard without signing up for or into a BiblioBoard account. You may still have to sign in using your institutional credentials so we can make sure you are authorized to access the collections.

If you believe you've received this email in error, please contact BiblioBoard support at: support@biblioboard.com.

Can I get usage statistics from the new platform?

Yes. COUNTER 5 reports are available. COUNTER reports can be downloaded from <https://reports.biblioboard.com>. Log-in accounts for this report's dashboard have been created for all members of CIRM, ERIT, and Leads. You will receive your account information via email before the launch date. You can request another account for the reports dashboard by contacting support@ohiolink.edu.

Do I need to update settings in my discovery layer?

No. Content in the new EBC platform will continue to be available in discovery layers via your library's catalog and/or the OhioLINK Central Catalog. OhioLINK includes RAVE links in the MARC records for these titles.

Do I need to update settings in my link resolver knowledgebase?

Yes. OhioLINK will remove the legacy EBC package ("OhioLINK Electronic Book Center: EBC") from EBSCO and ProQuest on January 2, 2021.

Between now and January 2, 2021:

Member libraries should turn on the new platform package ("OhioLINK Electronic Book Center")

A new package "OhioLINK EBC Supplemental Collection" will be available soon. This package will include Springer Protocols. APA and IOP e-books will be added eventually. Content in this package is available to EJC participants only.

Also note that the American and English Literature Collection (Chadwyck-Healey) is a separate package that your library should already have enabled ("OhioLINK American & English Literature Collection"). No changes need to be made to this collection.