

OhioLINK updated Electronic Book Center e-book platform launch FAQ

Date: December 20, 2020

We're happy to announce that on December 30 the American and English Literature Collection will launch on our new platform. The new platform offers students a more modern and intuitive user experience, with navigation and features that will be familiar from their interactions with consumer-facing technology. The user interface works with all kinds of devices. In addition to offering simpler navigation, browsing, and searching, users who create an account can save favorites, add notes and bookmarks, make lists, and sync preferences across devices.

What actions does my library need to take?

[EZproxy stanza changes](#)

Will the URL change?

During the soft-launch period, the beta EBC was available at <https://betaebooks.ohiolink.edu> while the legacy EBC was still available at <https://ebooks.ohiolink.edu>. On December 30, 2020 ebooks.ohiolink.edu will route to the new platform. OhioLINK will maintain a redirect from betaebooks.ohiolink.edu to ebooks.ohiolink.edu until January 12, 2021.

Will RAVE URLs continue to work?

Yes, RAVE URLs for e-books that were in the legacy EBC will continue to work.

Is the new platform mobile-friendly?

Yes, the new platform is designed with HTML5 responsive design and works well on all devices.

Who do we contact for support?

You can continue to send support issues to support@ohiolink.edu. Support requested from within the platform will be routed to the BiblioLabs support team. Both teams will triage support issues to make sure they are routed correctly. Generally speaking, content related issues will be routed to OhioLINK and technical issues to BiblioBoard. Authentication troubleshooting will be shared by both support teams, depending on the nature of the problem.

What formats are the e-books in?

The American and English Literature Collection (Chadwyck-Healey) e-books use the e-pub format. E-pub users on Android and PCs may need to download an app in order to download and read e-pubs.

Can users do full-text searching in the new platform?

Yes. Full-text searching will be limited to searches within the e-pub that is being viewed. Full-text searching capabilities within a book and across all e-books will be implemented in a later release.

Do we need a new EZproxy stanza?

Your EZproxy must be set up to use HTTPS over HTTP.

You will need to include a new EZproxy stanza for access to the new ebooks.ohiolink.edu site.

Note that the betaebook.ohiolink.edu URL will no longer be supported after January 12, 2021, please make sure that your library's EZproxy stanza is updated **on or after January 12, 2021** to the following:

```
# BiblioBoard Configuration
# Requires EZproxy v5.2 or greater (Aug 2009)
HTTPHeader X-Biblio-*
HTTPHeader X-Auth-Token
HTTPHeader X-Total-Count
HTTPHeader Origin
HTTPHeader Access-Control-*
HTTPMethod PATCH
HTTPMethod PUT
HTTPMethod DELETE
HTTPMethod OPTIONS
Option HttpsHyphens
Title Electronic Book Center (ebooks.ohiolink.edu)
URL https://ebooks.ohiolink.edu
DJ https://api.biblioboard.com/media/internalPublisherId
DJ ebooks.ohiolink.edu
```

Libraries that proxy OhioLINK rave links (rave.ohiolink.edu) should additionally include the following stanza:

```
Title: Rave Links (Last updated 2021-01-20)
URL: https://rave.ohiolink.edu
HJ: rave.ohiolink.edu
```

Do users have to set up a BiblioBoard account?

Users are not required to set up a BiblioBoard account to use the platform and read the e-books. However, having a user account does offer the ability to save favorites, create bookmarks, add notes, and sync preferences across devices. An email address is not required to create an account.

If an account is created using an email address, the following message will be sent to that email address:

Hello,

Thanks for signing up for an account with the OhioLINK E-Book Center by [BiblioBoard](#).

Your username for this account is: [username here]

Your [BiblioBoard](#) account lets you save favorites, create bookmarks, add notes, and sync your preferences across devices.

In order to verify your email address, please click [here](#), or copy/paste the URL below into your browser:

[https://library.biblioboard.com/verify-email/?accessKey=\[moreURL here\]](https://library.biblioboard.com/verify-email/?accessKey=[moreURL here])

Best,

The OhioLINK and [BiblioBoard](#) Teams

p.s. All OhioLINK users can use the OhioLINK E-Book Center by [BiblioBoard](#) without signing up for or into a [BiblioBoard](#) account. You may still have to sign in using your institutional credentials so we can make sure you are authorized to access the collections.

If you believe you've received this email in error, please contact [BiblioBoard](#) support at: support@biblioboard.com.

Can I get usage statistics from the new platform?

Yes. COUNTER 5 reports are available. COUNTER reports can be downloaded from <https://reports.biblioboard.com>. You can request another account for the reports dashboard by contacting support@ohiolink.edu.

What are curations, modules, and categories?

The new platform uses the terms curations, modules, and categories to refer to different ways of grouping e-books. To help you understand what these are, we've included explanations below.

Curations are groups of curated content, often based on a particular subject or author. While OhioLINK's new EBC does not use curations, you will see the term in the user interface.

Modules are, in most cases, all of the e-books from a publisher (what we usually refer to as a collection). The American and English History Collection (Chadwyck-Healey) has been broken into several modules such as "English Poetry 600-1900 and "Shakespeare," in order to provide a better browsing experience for public and K-12libraries.